Hi "Guest",

We have received your deposit and are happy to confirm your space on [trip title here].

This email contains IMPORTANT information. Please read each point carefully!

- 1. This trip requires a minimum number of participants. Please wait to book your flight until you have a received an email from us, stating that the trip has been officially confirmed.
- 2. Once the trip is confirmed, the group pickup will be the arrivals area of Rome Fiumicino Airport around noon on the trip start date. (Exact time window and pickup point will be emailed to you at a later date.) IMPORTANT: If you are arriving by air on the trip start date, be sure to book a flight that arrives BEFORE 11:00am in order to allow yourself time to exit the customs, passport control and baggage areas. Note that if you are traveling from North America, your flight will likely depart the day before your arrival in Italy.
- 3. The group drop-off on the trip end date is Rome Fiumicino Airport, and drivers will depart the accommodations at approximately 6:00am. IMPORTANT: If you are flying out of Italy on the same day, be sure to book your flight to depart AFTER 11:00am, as the airport requires that you arrive 3 hours in advance of an international flight. (Drive time is approx. 2 hours.)
- 4. Should you miss the group pickup for any reason whatsoever, including a delayed or cancelled flight, you are responsible for arranging for and paying for your own transportation to the accommodations. (Note our trip insurance recommendation below.)
- 5. Trip cancellation insurance is HIGHLY recommended! Trip cancellation or trip interruption insurance can cover costs, such as, delayed or canceled flight, travel bans, sickness, death of a family member, or any number of other reasons that cause you to cancel your trip depending on the policy you obtain. We HIGHLY recommend contacting a travel agent to help you obtain the right policy for your needs.

- 6. Any payments towards your trip balance will automatically be charged to the credit card on file every 30 days.
- 7. More travel tips are included in our Travel Trips Download. Please follow this link to print your copy now: http://stradatoscana.com/wp-content/uploads/TRAVEL-TIPS.pdf
- 8. Please review our Terms, Conditions and Cancellation Policy: https://stradatoscana.com/terms-conditions-and-liability-disclaimer/
- 9: Please note our luggage requirements and suggestions here: https://stradatoscana.com/faq-luggage/

If you have any questions or concerns, please don't hesitate to contact us. We're thrilled you'll be joining us for [trip title here].